



## **Texas Department of Insurance**

### **Division of Workers' Compensation**

Medical Fee Dispute Resolution, MS-48

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645

512-804-4000 telephone • 512-804-4811 fax • [www.tdi.texas.gov](http://www.tdi.texas.gov)

## **MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION**

### **GENERAL INFORMATION**

**Requestor Name**

BERG, ANTHONY PARK

**Respondent Name**

ZURICH AMERICAN INSURANCE COMP

**MFDR Tracking Number**

M4-14-1846-01

**Carrier's Austin Representative Box**

Box Number: 19

**MFDR Date Received**

February 21, 2014

### **REQUESTOR'S POSITION SUMMARY**

**Requestor's Position Summary:** "We are requesting a Medical Fee Dispute Resolution for injury worker, [injured worker]. We have exhausted all steps in getting the carrier, Gallagher Bassett, to resolve our unpaid claims for dates of service between 01/27/2012 and 03/26/2012. The original claims filed for dates of service between 01/27/2012 and 03/26/2012 were denied. The Explanation code, 125 Billing/Submission Error, was found on each EOB we received. No additional remark(s) explaining the Billing/Submission Error could be found on the EOB received by our office."

**Amount in Dispute:** \$4,511.00

### **RESPONDENT'S POSITION SUMMARY**

**Respondent's Position Summary:** "In response to the MFDR #M4-14-1846-01, the following information provides the reasons for the denial of payment for the date of service indicated by the provider:

- DOS 1/25/12 – Coventry does not show a charge for this DOS in our system. We do show CPT 99204 billed for Dos 1/27/12 91/27/12 is noted on the provider letter)."

**Response Submitted by:** Gallagher Bassett Services, Inc.

### **SUMMARY OF FINDINGS**

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
January 25, 2012 through March 26, 2012	CPT Code 99204, 99213, 01992, 64483, 99203, 99214 and GO434	\$4,511.00	\$0.00

### **FINDINGS AND DECISION**

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

**Background**

1. 28 Texas Administrative Code §133.307 sets out the procedures for health care providers to pursue a medical fee dispute.

**Issue**

Did the requestor waive the right to medical fee dispute resolution?

**Findings**

28 Texas Administrative Code §133.307(c)(1) states: "Timeliness. A requestor shall timely file with the Division's MDR Section or waive the right to MDR. The Division shall deem a request to be filed on the date the MDR Section receives the request. (A) A request for medical fee dispute resolution that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute." The date of the services in dispute is January 25, 2012 through March 26, 2012. The request for medical dispute resolution was received in the Medical Dispute Resolution (MDR) section on February 21, 2014. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307, subparagraph (B). The Division concludes that the requestor has failed to timely file this dispute with the Division's MDR Section; consequently, the requestor has waived the right to medical fee dispute resolution.

**Conclusion**

The Division finds that the requestor has waived the right to medical fee dispute resolution for the services in dispute. For that reason, the merits of the issues raised by both parties to this dispute have not been addressed.

**Authorized Signature**

_____	_____	5/2/14
Signature	Medical Fee Dispute Resolution Officer	Date

### ***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, 37 *Texas Register* 3833, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**